



# GO BACK TO TABLE

*Discount deadline:* November 25, 2024

# A CUSTOM BOOTH?

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### **NEED ANYTHING?**

Phone: 305-751-1234 | Fax: 305-751-1298

## **Payment Policy**

#### NO SERVICES WILL BE RENDERED UNTIL THIS DOCUMENT IS COMPLETED, SIGNED AND RETURNED TO EXPO CCI.

ADVANCE AND/OR FLOOR ORDERS All Orders require ADVANCE PAYMENT for initial estimate of charges for services AND a VALID CRE-DIT CARD with proper authorization be provided to Expo CCI. You may prepay with a check written on your company, but a credit card is required by Expo CCI to ensure any unexpected charges, such as additional freight, clean-up costs, etc., are paid at the time the Show closes.

THIRD PARTY ORDERS If you choose to contract work to a Display or Exhibit house/company and/or require services from Expo CCI, the Payment Policy presented above shall apply. Expo CCI must be notified, in writing, a non-official contractor form and COI must be submitted, from exhibiting company of any other display or exhibit company involved in the set up or breakdown of exhibits. The exhibiting firm is ultimately responsible for payment of all costs incurred on its behalf. If a third party is to be invoiced for certain items or services, please complete and submit Expo's Third Party Payment Policy prior to placing order.

DRAYAGE TO WAREHOUSE OR SHOW SITE AND/OR LABOR Expo CCI's Payment Policy must be adhered to by Exhibitor prior to any freight being shipped to Expo CCI. All charges for freight, assembling, disassembling, shipping, handling and any other must be prepaid. If adjustments or additional charges are required at Show Close, they will be charged to the enclosed Credit Card provided, unless Exhibitor provides an additional form of payment prior to the charge being processed. Expo CCI is not responsible for any damage or loss of your freight, **please secure round trip insurance from your company insurance carrier**.

ALL CHARGES All charges/costs requested by Exhibitor MUST be PAID IN FULL before services are rendered, and any adjustment and/or additional charges must be paid by Show Close. Such costs will be charged to Exhibitor's credit card provided unless prior arrangements have been made. All checks must be drawn on a U.S. bank, and there will be a minimum charge of \$39 for each NSF check written to Expo CCI.

Expo CCI charges a 3% convenience fee for payments using a credit or debit card. This convenience fee is a charge in addition to the original transaction amount for the convenience of being able to use an alternate payment method. The fee will not apply to ACH and Wire payments and the same will be removed once processed. However, wire transfers must include an additional \$30.00 for domestic and \$50.00 for international bank fees.

ADJUSTMENTS/REFUNDS Exhibitors are responsible for ensuring services are rendered as ordered prior to the Show opening. All requests for adjustments must be made on site prior to the Show's closing. Expo CCI will not be responsible for adjustments after the Show closes unless prior arrangements have been agreed to in writing by Expo CCI. **Refunds:** A 6% processing fee will be added to all orders prior to refunding a credit balance of any type.

SALES TAX Applicable city, county and state sales tax will apply. If any Exhibitor is exempt from paying sales tax, it is the Exhibitor's responsibility to provide Expo CCI with its tax exempt certificate prior to orders being processed. If not provided and exhibitors requests tax to be removed a 6% processing fee will apply before refund.

CANCELLATION POLICY On-site exchanges/cancellations of any orders/furnishings will be assessed a 100% pick-up fee. In the event of a natural disaster, acts of God or terrorists, which result in the cancellation of this event, Expo CCI will be entitled to a fee equal to the percentage of work completed by Expo CCI. This percentage will be determined solely by Expo CCI. In the event the deposit received exceeds the percentage of work completed, Expo CCI will refund the excess deposit.

COLLECTION POLICY In the event this contract is turned over to an attorney for collection or dispute, Expo CCI will be entitled to reasonable attorney fees.

Return via fax 305-751-1298 or email info@expocci.com We accept American Express, Visa, MasterCard and Discover for your convenience. No checks will be accepted at show site.

Exhibitor:	Contact name:		Booth #:
Address:			
City:	State:	Zip:	Country:
Phone:		Email:	
Credit Card Used For Payı	ment: No.:		Expires:
Security Code:		(The 3 numbers on back o	f card or for Amex the 4 numbers on the front)
Billing Address for credit	card:		
City:		State:	ZIP CODE:
Credit Card Holder (Print	Name as it appears on card):		

Card Holder Signature:

\*\*\*\*\*Cardholder hereby authorizes EXPO to charge credit card described herein for all charges incurred by Exhibitor and has read, understands, and agrees to all forms in the exhibitor manual and agrees to pay all charges as described in Cardholder Agreement. All estimated charges must be paid in ADVANCE, AND a valid credit card must be on file with EXPO authorizing payment for modified and/or additional charges. All Charges must be paid by end of Show.



## **Exhibitor Service Manual**



## **Terms and Conditions**

#### **PAYMENT POLICY:**

Show Site Orders: Services ordered at show site will require full payment at the time the order is placed. Purchase orders may not be used in lieu of payment. Regular prices will apply to all show site orders. Floor orders are limited to availability.

Third Party Orders: If you contract your work to a display or exhibit house and require services from Expo CCI, the payment policy stated above applies. Please pass this information on to them. A Third Party Payment form must be completed and submitted three weeks prior to show opening. Ultimately, the exhibitor is responsible for payment if the third party's payment is declined.

**Invoices:** Prior to close of show, an Invoice will be prepared and delivered to your booth for your review. Credits will be issued at show site only. If you have any questions, or want to pay your invoice by check or cash, please see our customer service representatives at the service desk on site.

**Charges:** All charges, regardless of amount, must be paid In full by cash, check or credit card. If credit card method is used, please ensure that the card limits are high enough to cover your expected charges.

**Past Due Accounts:** The Exhibitor understands that there will be a 10% monthly (120% per year) finance charge on past due accounts and agrees to pay all costs incurred by Expo CCI. while endeavoring to collect this account.

**Outbound Services:** All outbound services will be processed on your credit card. A copy of the receipt and invoice will be emailed within 10 days of the close of the show.

International Customers: International customers must pay for all services In U.S. funds. A \$50 service charge will be added for processing checks or wire transfers drawn on foreign banks.

**U.S. Wire Transfers:** A \$30 service charge will be added for processing U.S. wire transfers. Please complete the wire transfer portion of the Payment Authorization form. The credit card portion of the form must still be completed before your order will be processed. **Tax Exempt Status:** If you are tax exempt in the state where the show is held, a copy of the certificate must accompany your order. **Rental Responsibility:** All materials are on a rental basis and shall remain the property of Expo CCI. The customer shall be held financially responsible for any damage to Expo CCI equipment used by the customer.

**Price Quotes:** Prices quoted are for the duration of the show and include installation, rental, and removal, except where indicated. **Default Colors:** If skirting and carpet colors are not selected, show colors will prevail.

**Exchanges and Cancellations:** On-site exchanges and cancellations of any orders/furnishings will be assessed a 100% pick-up fee. **Refunds:** A 6% processing fee will be added to all orders prior to refunding a credit balance of any type, all credits will be done post show.

Expo CCI charges a 3% convenience fee for payments using a credit or debit card. This convenience fee is a charge in addition to the original transaction amount for the convenience of being able to use an alternate payment method. The fee will not apply to ACH and Wire payments and the same will be removed once processed. However, wire transfers must include an additional \$30.00 for domestic and \$50.00 for international bank fees.

#### DEFINITIONS AND EXPO RESPONSIBILITIES:

The name "Expo CCI" shall be construed within the meaning of this contract as Expo Convention Contractors and its employees, officers, agents, and assigns including any subcontractors ExpoCCI may appoint. The term "exhibitor" refers to any party who contracts for services with Expo CCI. Expo CCI shall be responsible only for those services which it directly provides, and hereby agrees to execute its contracted duties in good faith. Expo CCI assumes no responsibility for any person, parties, or other contracting firms not under Expo CCI's direct supervision and control. Expo CCI shall not be responsible for loss, delay or damage due to strikes, lockouts, work stoppages, natural elements, vandalism, acts of God, civil disturbances, power failures, acts of terrorism or war, or any other causes beyond Expo CCI's reasonable control; or for ordinary wear and tear in the handling of materials. Due to the security and liability requirements, we do not allow POV's to unload at the docks. POV's may ground load only.

#### **INDEMNIFICATION:**

The exhibitor agrees to indemnify, forever hold harmless and defend Expo CCI and its employees, officers and agents from and against any and all claims, causes of action, fines, penalties, damages, liabilities, judgments, and expenses on account of personal injury or death, damage to or loss of property or profits arising out of, or contributed to by any of the following: (1) exhibitor's negligent supervision of any labor secured through Expo CCI or the negligent supervision of such labor by any of the exhibitor's employees, agents, representative, invitees, and/or exhibitor appointed contractor (EAC); (2) exhibitor's negligence, willful misconduct, or deliberate act, or such actions of exhibitor's employees, agents, invitees, representatives, or EACs at the show to which this contract relates, including but not limited to the misuse, improper use, unauthorized alteration or negligent handling of Expo CCI equipment; or (3) exhibitor's violation of Federal, State or Local ordinance; or violation of show regulations and/or rules as published by the Facility and/or Show Management.

ALL ORDERS MAY ALSO BE PLACED THROUGH OUR SECURE ONLINE PORTAL (https://expocci.boomerecommerce.com)

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## **Exhibitor Service Manual**



## **Terms and Conditions**

#### CLAIM(S) FOR LOSS AND PAYMENT FOR SERVICES:

Exhibitor agrees that any and all claims for loss or damage shall be submitted to Expo CCI prior to the conclusion of the show when alleged loss or damage occurred prior to that time, and in all cases within 30 days of the conclusion of the show. For claim reporting purposes, the "conclusion" of the show shall be construed as the end of the day on which exhibitor must vacate the show site. All claims reported after the 30-day period will be rejected. In no event shall a suit or action be brought against Expo CCI more than one year after the date that loss or damage occurred. Payment for services may not be withheld. In the event of any dispute between Expo CCI and the exhibitor relative to any loss or damage claim, the exhibitor shall not be entitled to, and shall not withhold payment for Expo CCI services as an offset against the amount of the alleged loss or damage. Any claim against Expo CCI shall be considered a separate transaction and shall be resolved on its own merit.

#### EXPO'S LIMITS OF LIABILITY:

If found liable for any loss or damage, Expo CCl's sole and maximum liability for loss or damage to exhibitor's materials will be limited to the repair or replacement with like kind and quantity, subject to a dollar amount not to exceed \$5.00 (five dollars) per pound based on the weight of the articles for which Expo CCl specifically acknowledges receipt in writing. Expo CCl shall in no event be liable for collateral, exemplary, indirect costs or damages, or loss of sales resulting from, or related to, a claim for loss of or damage to material.

#### INBOUND AND OUTBOUND SHIPMENTS:

Consistent with trade show industry practices, there may be a lapse of time between the delivery of shipment(s) to the booth and the arrival of the exhibitor or his representative. During such time, the materials will be left unattended. Expo CCI is not, and cannot be, responsible for loss, damage, theft, or disappearances of exhibitor's materials after same have been delivered to the exhibitor's booth. Similarly, there may be a lapse of time between the completion of packing and the actual pick up of exhibitor's materials from the booth for loading onto a carrier. During such time, the materials will be left unattended. Expo CCI shall not be responsible for loss, damage, theft, or disappearance of exhibitor's materials before same have been picked up for loading after the show. All materials will be checked at the booth at the time of loading using document(s) submitted by the exhibitor and notations of exceptions to conditions of materials, or piece counts will be made on said document. Expo CCI assumes no responsibility for loss, damage, theft, or disappearance of exhibitor's materials after same have been delivered to exhibitor's appointed carrier or agent for transportation after the show. Expo CCI loads materials onto the carrier's truck under the supervision of the carrier driver who checks and signs for the materials. Expo CCI assumes no liability for any materials after the carrier assumes custody of materials. If exhibitor's designated carrier fails to show by the move-out deadline after a show, Expo CCI shall have the authority to route exhibitor's shipment via an alternate carrier, or return shipment to a local warehouse for disposition at exhibitor's expense. Based on show move-in/move-out schedule and/or late driver check-in, an overtime surcharge per occurrence applies to shipments handled at show site during overtime hours. Your advance warehouse shipments may be received during straight time, but due to scheduling conflicts beyond Expo CCI's control may be moved into the exhibit hall on overtime. Drivers picking up outbound shipments will be sequenced for loading ONLY after a bill of lading is submitted to the Expo CCI Service Desk.

#### PACKAGING, CRATES AND EMPTY CONTAINERS:

Expo CCI shall not be responsible for surface damage to loose or uncrated materials, pad-wrapped, or shrink-wrapped materials. Expo CCI shall not be responsible for concealed damage, damage to carpets in bags or poly, or damage to materials improperly packed. Expo CCI shall not be responsible for crates and packaging unsuitable for handling, partially assembled, or having prior damage. Affixing "Empty" storage labels to containers is the sole responsibility of the exhibitor or his representative. All previous labels should be removed. Expo CCI assumes no responsibility for removal or misdelivery of containers with old labels or incorrect information on labels or for loss or damage to materials stored in containers labeled "empty".

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**Exhibitor Service Manual** 



## **Third Party Payment**

### THIS FORM IS TO BE FILLED OUT ONLY IF YOU HAVE HIRED A THIRD PARTY TO SET UP YOUR BOOTH.

#### THIRD PARTY PAYMENT CONDITIONS

This form must be completed and signed by BOTH PARTIES and returned to Expo CCI prior to placing any orders. If there is any doubt which party is to be invoiced for a service, the exhibiting firm accepts responsibility for payment. The exhibiting firm is ultimately responsible for payment of all charges by show conclusion. If charges have been billed to the wrong party and Expo CCI was not provided with the completed Third Party Payment Policy prior to the order being placed, any refund must be settled between the exhibiting firm and third party.

All Expo Services Freight Handling

Booth Cleaning Furniture/Carpet Booth Labor Other (Specify)

We understand and agree that we, the exhibiting firm, are ultimately responsible for payment of charges incurred. In the event the third party named below does not make payment, such charges will be presented to the exhibiting firm, and exhibiting firm will make payment to Expo CCI prior to the close of the show. (Signature required below.)

Authorized Firm Representative Signature:

We accept American Express, Visa, MasterCard and Discover Card for your convenience. A non-official contractor form and COI must accompany the Third Party Payment form.

### **EXHIBITING COMPANY**

Exhibiting Company:			Booth #:	
Address:				
City:	State:	Country:	Zip:	
Email:		Contact/s:		
Credit Card Used For Paymer	nt: No.:		Expires:	
Security Code:		(The 3 numbers on bac	of card or for Amex the 4 numbers on the front)	
Billing Address for credit car	d:			
City:		State:	ZIP CODE:	
Credit Card Holder (Print Nar	ne):	Card Holder Signature		

\*\*\*\*\*Cardholder hereby authorizes EXPO CCI to charge credit card described herein for all charges incurred by Exhibitor and has read, understands, and agrees to all forms in the exhibitor manual and agrees to pay all charges as described in Cardholder Agreement. All estimated charges must be paid in ADVANCE, AND a valid credit card must be on file with EXPO CCI authorizing payment for modified and/or additional charges. All Charges must be paid by end of Show.
On-site exchanges/cancellations of any orders/furnishings will be assessed a 100% pick-up fee.

### **THIRD PARTY**

Third Party Company:			Booth #:		
Address:					
City:	State:	Country:	Zip:		
Email:		Contact/s:			
Credit Card Used For Payment: No.:			Expires:		
Security Code:		(The 3 numbers on back	(The 3 numbers on back of card or for Amex the 4 numbers on the front)		
Billing Address for credit card:					
City:		State:	ZIP CODE:		
Credit Card Holder (Print Name):		Card Holder Signature	c .		

\*\*\*\*\*Cardholder hereby authorizes EXPO CCI to charge credit card described herein for all charges incurred by Exhibitor and has read, understands, and agrees to all forms in the exhibitor manual and agrees to pay all charges as described in Cardholder Agreement. All estimated charges must be paid in ADVANCE, AND a valid credit card must be on file with EXPO CCI authorizing payment for modified and/or additional charges. All Charges must be paid by end of Show. **On-site exchanges/cancellations of any orders/furnishings will be assessed a 100% pick-up fee. A non-official contractor form and COI must accompany the third Party Payment form.** 

*Discount deadline:* November 25, 2024

## NEED A CUSTOM BOOTH?

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### NEED Shipping to and from a tradeshow?



### **NEED ANYTHING?**

<b><i>''</i></b> <i>Clogistics</i>		
SHIPPING <sup>1</sup>	Part Part	12 Incom
SERVICES		
FOR ALL YOUR		/
TRADESHOW NEEDS	G	
OUR IN HOUSE PRE		/"pl
GO BACK TO TABLE		
If shipping to a show, we cannot guarantee a specific one day d		ANCE WAREHOUSE
CONTACT INFO	INSTRUCTIONS	
COMPANY NAME	Please fill out this area of the form to the best of your knowledge pick-up/destination address. This section does not pertain to the shipping address.	
CONTACT NAME PHONE NUMBER	Is there a Loading Dock? 🗹 YES 📃 NO	
E-MAIL	Residential Area?	
SHOW NAME PICK-UP ADDRESS		
		/ES   NO her
BUSINESS HOURS		
Our service is a 5-7 business day ground shipping service only, Monday-Friday	High Cost Delivery Areas: NYC-Special Rates May Apply	CA - Surcharge Applies
PICKUP DATE	DESTINATION ADDRESS	
DATE SHIPMENT MUST ARRIVE AT DESTINATION	SHOW NAME	BOOTH #
NUMBER OF PIECES		
Type of Shipment	ADDRESS	
Crate Other	CICNATURE	
Dimensions Aprox. Weight	SIGNATURE	
The rate quoted is an estimate only and the final charges will be billed upon reweight difference and/or delivery issues, such as no loading dock, truck with liff		
SHIPPING TO		
EFFORT		
305.751.1234 inf		
		convention





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Discount deadline: December 2, 2024

## NEED **A CUSTOM BOOTH?**

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### **NEED ANYTHING?**

Phone: 305-751-1234 Fax: 305-751-1298

## Material Handling Authorization

(This Form Must Be Signed and Returned with the Shipping Instructions)

Please complete the following information:					
We plan to ship to:	Advance Warehouse	Direct to Show Site			
We plan to ship on (d	ate):				
Our material should a	arrive on (date):				
Carrier name:					
Origin shipment (City, state):					
Please provide a contact name and number for any questions					
EXPO may have in regards to this shipment.					
Name:	Phone:				

Please indicate number of pieces and the estimated weight			
# of pieces	# of pieces Description		
	Crates		
Cartons			
Cases			
	Carpet		
	Miscellaneous		

Total weight:

100 pound minimum charge per shipment

#### **Computation of Material Handling Services**

The following services, whether used completely, or in part, are offered as a package. When recording weight, the actual weight is the number you use unless less than 100lbs For example: 185 lbs = 185 x RATE = \$ Amount or minimum charge, whichever is greater.

Advance Shipment	\$1.40 per pound	<b>Direct Shipment</b>	\$1.45 per pound	
Advance Shipping Address: EXPO Convention Contractors, Inc., 15959 NW 15th Avenue Miami, Florida 33169		<b>Direct Shipping Address:</b> Expo Convention Contractors, c/o Broward County Conventi 1950 Eisenhower Blvd, Fort Lauderdale, FL 33316		
Deadline Date is:	December 2, 2024	Will not be accepted prio	br to: December 11, 2024	
Shipments received after this date will inc	our an additional 25% late handling fee.	Shipments received before this day	te will incur an additional 25% handling fee.	
Advance Shipment Rates Include: Unloading crated material. Storing at EXPO CCI's warehouse for up to 30 days. Unloading materials and delivery to your booth Removing of empty shipping containers from your booth, storing during show, returning at close of show. Reloading materials onto outbound transportation.		Direct Shipment Rates Include: Unloading materials when received and delivery to your booth Removing of empty shipping containers from your booth, storing during show, returning at close of show. Reloading materials onto outbound transportation.		
EXPO CCI Warehouse Hours are Monday through Friday; 8:30am to 3:30p Holidays excluded.	m.	Small Package Fee (per shipment 1 - 50 pounds) -	\$130.00	

(per shipment 1 - 50 pounds) - \$130.00

Additional Surcharges based on inbound weight: Warehouse shipment Delivered after the deadline date. Add 25% to above rates. Show Site Shipment Delivered Off Target, not on exhibitor set-up day. Add 25% to above rates.

For Credit card payments, please complete the payment authorization form. Any additional overtime charges will be invoiced at Showsite and are subject to change pending move-in/move-out schedule.

We understand that your calculation is only an estimate. Invoicing will be calculated from actual certified weight ticket or Reweigh ticket on inbound material handling receiving report. Adjustments will be made accordingly. Any adjustments to Charges must be made at show site.

Single pieces weighing more than 5,000 pounds CANNOT be accepted at the warehouse. Loose, easily damaged, uncrated or blanket-wrapped shipments should be shipped directly to the showsite.

EXPO CCI is not responsible for any damage or loss of your freight. Please secure roundtrip insurance coverage from your company insurance carrier. If you have any questions about material handling, please contact EXPO Convention Contractors' Exhibitor Service department.

#### Please complete the following and return to EXPO along with the Shipping Instructions form:

Company Name:	Booth #
Contact Name:	Email:

Authorized Signature:

Straight Time Hours

**Overtime Hours** 

Monday through Friday; 8:00am to 4:30pm

Monday through Friday before 8:00am & after

4:30pm - All day Saturday, Sunday & Holidays.

Signature also indicates you read and accept the Payment Policy and Term and Conditions, signed and returned to expo. Payment Authorization must be completed and returned with Material Handling worksheet. Other charges may apply, please review Material Handling Information form INCLUDED in this Manual

Please return along with payment policy via email to info@expocci.com or via fax 305-751-1298.



*Discount deadline:* December 2, 2024



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## **Exhibitor Service Manual**



## **Shipping Instructions**

#### (This Form Must Be Signed and Returned with the Material Handling Authorization) ALL SHIPMENTS MUST ARRIVE PRE-PAID

#### SHIPPING INSTRUCTIONS PRIOR TO SHOW (Payment Must be on file when received for Material Handling Charges)

1. Expo CCI MUST have a credit card on file or the shipments will be held until one is received. If no payment is on file, this may delay the delivery of your materials to your booth and setup.

2. Shipments must be consigned to Expo CCI. The hotel and/or convention site do not have the facilities to receive such shipments and they will be refused.

- 3. All shipments must be properly labeled and addressed to the warehouse or facility.
- 4. All shipments requiring special handling for reasons including, but not limited to, length, width or height, are handled on a time and material basis.
- Expo CCI, as the Official Drayage Contractor, has control over all freight docks, doors, elevators, and crate storage areas. A charge of \$50.00 per crate, box or carton is accessed for any shipment not handled by Expo CCI, when Expo CCI is required to handle storage of empty containers.
- 6. Remove all expired shipping labels before shipping to avoid confusion.

7. Collect shipments are not accepted and will be refused upon delivery.

#### SHIPPING INSTRUCTIONS AT CLOSE OF CONVENTION (You MUST fill out a BOL at show-site or request a pre-printed BOL)

1. You must fill out a Bill of Lading at the Expo Service Desk at the close of the show or request a pre-printed Bill of Lading at least one week prior to show open. We will not turn over materials to your carrier without a Bill of Lading.

 Your account must have a zero balance and we must have payment on file for any outbound handling charges or your freight will not be turned over to your carrier. Outbound handling charges, i.e. Overtime move-out, special handling, return to warehouse, reroute shipping charges, etc.

If your freight carrier does not check-in on time, your freight will be rerouted through our preferred carrier eLogistics and shipping charges will apply.
 If available and chosen on the Bill of Lading, freight may be returned to our warehouse at an additional charge for your carrier to pick up at a later date.
 Exhibits left without a Bill of Lading filled out will be forced through our house carrier eLogistics and will be returned to our warehouse and held for disposition at an additional charge, Expo CCI is not responsible for condition, count or content until such time exhibits or materials are picked up for removal after the exhibition's close.

5. Exhibitor routing of outbound shipments is honored when possible. However, we reserve the right to reroute as necessary. All outbound shipments must be tendered with a Bill of Lading turned into the service desk at show site. In the event the designated carrier fails to pick up by a specified time, Expo CCI will reroute said shipments.

#### INSURANCE

If shipping to a show, we cannot

ADVANCE WAREHOUSE.

guarantee a specific one day delivery,

we recommend only shipping to the

Expo CCI is not responsible for the count or content of material after it has been placed in the exhibit areas.

Exhibitor agrees to hold harmless Expo CCI from responsibility for concealed and/or apparent damage to uncrated and or unskidded exhibit material. Please make certain all materials are properly insured against "ALL RISK" from the time your materials leave your facility until they are returned back to your facility after the show. All materials should be properly insured against fire, theft and all hazards while in transit to and from your booth and for the exhibition's duration and picked up for removal after the exhibition's close.

#### USE OUR IN-HOUSE PREFERRED CARRIER FOR ALL YOUR SHIPPING NEEDS MAKE SHIPPING TO AND FROM YOUR TRADESHOW EFFORTLESS Empli info@yyagagi gam for a golipinga quite all of the following is gooded:

Email info@expocci.com for a preliminary shipping quote, all of the following is needed: -Company Name, Contact Name/Phone Number, Show Name/Booth #, Pick-up Address Destination Address, City, State, Zip.

-Approximate Weight, Number of Pieces, Type of Pieces in Shipment, i.e., skid, carton, crate, dimensions, business hours.

-Is there a Loading Dock, Does Driver have to go in Building and/or Elevator, Residential Area

We will respond with a preliminary quote based on estimated weight and above information within 24 hours when requested Sunday-Thursday. Our service is ground 7-10 business day shipping only.

#### Please provide shipping instructions for post show. Acceptance of all terms and conditions hereby stated

L'ompany name:		Booth #:
Address:		
Attention:	Phone:	Fax:
City:	State:	Zip code:
Authorized by (please print):	Title:	
Signature:	Convention/Tradeshow:	

To ensure orderly processing of material handling requirements, it is absolutely essential that this form be READ, COMPLETED AND SIGNED by an organization officer.

Please return along with payment policy via email to info@expocci.com or via fax 305-751-1298.



## **Exhibitor Service Manual**



## **Material Handling Information**

#### Special Handling

#### Rate as shown on Material Handling Authorization Form

The standard material handling applies to shipments that can be readily handled off or onto a truck using a conventional forklift or pallet jack equipment without rehandling. A special handling charge applies if your shipment requires extra labor for stacking or unstacking containers on a truck (cubic loading), tarping or untarping freight or containers, or rigging pieces for loading or unloading on a truck or from the ground, or other circumstances requiring the rehandling of materials.

#### Surcharge: 25%

A surcharge will apply to shipments not arriving within the published dates (refer to pages 4-5) for advance warehouse or arriving on show site after show opening.

#### Uncrated Shipments

#### Rate as shown on Material Handling Authorization Form

An additional charge of 50% (or as stated on Material Handling Authorization page) of the applicable material handling charge at the time of delivery shall be charged for all loose, uncrated, or unprotected shipments received at the show site docks. The charge is a one-time charge that includes both move-in and move-out of the show and is based on the weight of the shipment handled.

#### Off Target Deliveries

For targeted shows (exhibitors who received/requested a Targeted Date/Time), a surcharge will apply if shipment is not delivered (or carrier has not checked in) during assigned target date/time. Surcharge: 25%.

Shipments arriving at the warehouse during Expo show move-in days and/or Exhibitor Move-in Days will be charged a Special Handling Fee. This fee will be based on the shipment received and the Delivery Location. The minimum charge will be \$250.00. Please see the Expo Quick Facts for Delivery Days, Times and Location. Based on weight of materials and location.

#### Padded Van Deliveries

#### Surcharge: \$8.50/CWT

Surcharge: See below

A padded van surcharge applies to van line carriers that transport freight at cubic displacement rates, operate a non-standard dock height equipment, require freight on the truck to be unloaded in a specific order or orientation, or require that freight on the truck be moved to unload the actual delivery.

Surcharge: Maximum \$21.50

#### Marshaling Yard

Where EXPO CCI, as the show contractor must lease space for marshaling yard operations because no space is provided by the facility, EXPO CCI may charge a fee per shipment processed through the marshaling yard.

#### Reweigh of shipments

Surcharge: \$26.50 per forklift load An additional charge per forklift load will be applied to shipments that have to be reweighed at the dock due to the lack of a certified weight ticket, or an incorrect or understated weight on a delivery document.

Surcharge: \$26.50 per envelope

#### **Envelope Deliveries**

During show hours at the show facility, a charge will apply for receiving and delivering envelope packages to your booth.

#### Accessible Storage

Accessible storage will be accessible during the show, but not necessarily by exhibitors. There is a one hour labor rate charge for each time the accessible storage is accessed. There will be no charge to return material to the booth at the close of the show.

#### **Return to Warehouse**

Crated materials only, uncrated materials will not be accepted at warehouse. Return to warehouse will be charged after Material Handling and Overtime Charges,

#### Mobile Spotting Fee

Surcharge: \$397.50 round trip ST Charge / \$690.00 round trip 01 charge

Vehicles operated by exhibitors may be allowed on the exhibit hall floor for loading or unloading, if EXPO CCI determines such activity to be operationally feasible and safe. All vehicles operated on the exhibit hall floor must be escorted by EXPO CCI personnel. In such cases, a MOBILE SPOTTING FEE will be charged. All local fire marshal rules and regulations apply. Please call customer service for details.

If you have any questions about material handling, please contact EXPO CCI Customer Service department.



click here





### **NEED ANYTHING?**

Phone: 305-751-1234 Fax: 305-751-1298

> ALL ORDERS MAY ALSO BE PLACED THROUGH OUR SECURE ONLINE PORTAL (https://expocci.boomerecommerce.com)

## Surcharge: Based on applicable Labor rate (refer to labor order form)

Surcharge: \$15.00 per CWT, Minimum \$ 50.00



Show Date: December 12, 2024

### GO BACK TO TABLE OF CONTENTS

## NEED A CUSTOM BOOTH?

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## **Exhibitor Service Manual**



## **Material Handling Q & A**

#### Questions and Answers

#### What is material handling (also referred to as drayage)? Material handling is the process of unloading your freight from your shipping carrier, either at the warehouse or show site, delivering it to your booth, storing

close of show, and then reloading your freight back onto your shipping carrier. What is the definition of "freight"? Any exhibit materials that are shipped or delivered to the advance warehouse or show facility via shipping carrier, POV, or delivery truck.

#### What is a "certified weight ticket"?

A printed weight ticket from a scale certified or inspected by a government authority such as the Dept. of Agriculture, indicating the date weighed, the weight of the shipment and the vehicle ID of the unit being weighed.

your empty containers (empties) if required, returning of your empties at the

#### Important facts about advance shipments

All shipments that are addressed to the advance warehouse address (please refer to "Advance Warehouse" shipping labels included in this manual).

EXPO CCI will begin accepting your shipments 30 days prior to first show open day (date may vary depending on show schedule).

The warehouse will receive shipments Monday-Friday, 8:30am - 3:30pm, excluding holidays.

Shipments must arrive by advance warehouse deadline date to avoid a late surcharge. (Please refer to the "Show Information" page included with this manual for deadline date.)

Crates, cartons, skids, fibercases, and carpets can be accepted at the warehouse, but D0 N0T ship crates weighing over 5,000 lbs., loose/uncrated shipments and/or machinery to warehouse. You must ship those items direct to show site.

All shipments must have a bill of lading or delivery slip indicating number of pieces and weight. Certified weight tickets required.

All shipments must be prepaid, no collect on delivery shipments will be accepted.

#### Material Handling Charges

#### What determines how much I am charged?

Charges are based off the weight from your inbound weight ticket included with your shipment.

#### How do I calculate material handling charges?

Material handling services, whether used completely, or in part, are offered as a package. When recording weight, round up to the next 100 lbs. For example: 185 lbs. = 185 lbs X RATE = \$ Amount or minimum charge, whichever is greater.

#### Will there be any additional charges?

Additional charges may apply. Please review the Material Handling Authorization and Material Handling Additional Services forms included in the manual for all applicable fees.

#### Material Handling Charges

#### What are specialized carrier shipments?

Shipments that arrive via small package carrier such as FedEx Express Service, UPS small package service or DHL small package service AND do not have a certified weight ticket included with shipment. This applies to packages weighing under 100 lbs.

#### How do I calculate my specialized carrier shipment?

Charges for specialized carrier shipments are based on per carton, per delivery. Example: I'm shipping 3 packages via FedEx, how much will I be charged? 3 x per carton rate = \$ amount charged (plus any additional fees that may apply).

Please be advised that your whole shipment may not arrive to its destination at one time. Therefore, you may be charged per each delivery, and minimum charges may apply.

#### What is the difference between material handling and shipping?

Shipping is the process of carrying your shipment from your location or pick-up area to its destination and also the process of returning your shipment back to your location after the close of the show. Material handling begins at the time your shipment arrives to the docks (please refer to 'What is material handling?" for the full definition.]

#### Do I need to order a forklift to unload or reload my freight?

No, please do not order a forklift for unloading/reloading of your materials.

#### What does CWT mean?

CWT is an acronym for Century Weight, therefore it means 100 lbs.

#### What are CRATED materials?

Materials delivered that are skidded or in a container that can easily be unloaded/ reloaded with no special handling required.

#### What are UNCRATED materials?

Materials delivered that are loose, pad-wrapped or unskidded without proper lifting bars and/or hooks.

#### What is SPECIAL HANDLING?

Shipments delivered that require extra labor for stacking or unstacking containers on a truck (cubic loading), tarping or untarping freight o containers, or rigging pieces for loading or unloading on a truck or from the ground, or other circumstances requiring the rehandling of materials.

#### Important facts about direct shipments

#### What are direct shipments?

All shipments that are addressed directly to the exhibit facility (please refer to "Direct to Show" shipping labels included in this manual).

Shipments must arrive during exhibitor move-in times only. Do not ship direct to show site in advance. If delivery cannot be guaranteed to arrive during exhibitor move-in, shipment must go to advance warehouse.

All shipments must have a bill of lading or delivery slip indicating number of pieces and weight. Certified weight tickets required. Crates weighing over 5,000 lbs. or loose/uncrated shipments must be shipped direct to show site to arrive during exhibitor move-in times. All shipments must be prepaid, no collect on delivery shipments will be accepted.

#### Liability Insurance

#### What is and why would I need liability insurance?

Accidents happen, therefore, most show organizers and facilities require liability insurance. Please refer to your booth contract for exact minimums required. Please make sure your materials are covered from the moment they leave your company location to the time they return after the close of the show.

#### Outbound shipments

You must complete an EXPO Material Handling Agreement (MHA) for all outbound shipments. A MHA will be distributed at show site if all services have been paid in full, or you can request one at the customer service desk. Upon completion of packing and labeling of your materials, complete the bill of lading with all required information, and return to customer service.

If you have questions on how to complete your bill of lading, please ask a EXPO customer service representative located at the customer service desk. If you are NOT using the designated shipping carrier, you must call your carrier with pick-up information. If your carrier fails to pick up your shipment, EXPO will either reroute your freight through the carrier of our choice or return to the local warehouse (whichever is indicated on your MHA).



**GO BACK TO TABLE** 

## **Exhibitor Service Manual**



## **Advance Shipping Labels**





click here



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Contact phone: **BOOTH #:** 



## NEED A CUSTOM BOOTH?

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NEED Shipping to and from a tradeshow?



### **NEED ANYTHING?**

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## **Exhibitor Service Manual**



## **Direct Shipping Labels**



**T0:** Expo Convention Contractors, Inc., c/o Broward County Convention Center- Hall B 1950 Eisenhower Blvd, Fort Lauderdale, FL 33316

FOR: Cooperator Events South Florida Expo



WILL NOT BE ACCEPTED PRIOR TO

December 11, 2024

## **DIRECT SHIPPING**

Company Name: Contact name:

Contact phone:

BOOTH #:



**TO:** Expo Convention Contractors, Inc., c/o Broward County Convention Center- Hall B 1950 Eisenhower Blvd, Fort Lauderdale, FL 33316

FOR: Cooperator Events South Florida Expo



WILL NOT BE ACCEPTED PRIOR TO

December 11, 2024

## **DIRECT SHIPPING**

Company Name: Contact name: Contact phone: **BOOTH #:** 





### GO BACK TO TABLE Labor OF CONTENTS ←

LABOR INFO	ORMATION		Discount Price	Standard Price	Please note - Hours are based on estimates, you will be invoiced for actual time incurred.
Straight Time	Monday - Friday	8:00 am - 4:30 pm	\$82.00	\$ 105.00	- Requested times are not guaranteed and are based
Over Time	Monday - Friday Saturday - Sunday	4:30 pm - 8:00 am All Day	\$ 121.50	\$ 158.00	on availability. - Minimum one hour will be charged. Additional time will be billed in half-hour increments.
Double Time	Holidays	All Day	\$ 162.00	\$ 210.50	<ul> <li>If Labor order is cancelled within 24 hours of scheduled services, total charges will be assessed.</li> </ul>
Expo Supervisory F	ee is 30% of total cost or \$6	i0.00, whichever is greater.			

Is Labor for assembling sign for hanging?	YES	NO	
Is Labor for laying your own carpet?	YES	NO	

If you require labor services for booth setup, please submit detailed instructions with the provided form attached to info@expocci.com or via fax 305-751-1298

Installation							
	Your Supervisor's name: Cell phone #:			Expo CCI supervision? YES		NO	
	Date	Start Time	Number of Men	Hours per Man	Rate	Expo Supervision Cost	Estimated Cost

Dis	mantle						
	Your Supervisor's name: Cell phone #:			Expo CCI supervision? YES NO		NO	
	Date	Start Time	Number of Men	Hours per Man	Rate	Expo Supervision Cost	Estimated Cost

Please complete this section if you have chosen EXPO to supervise your installation and/or dismantling.

n for installation		Inbound Freight Information		
pply and provide infor	mation where requested:	For all inbound freight, please complete the		
Х		Material Handling Authorization Form. You can return the		
YES	NO	completed form via email at info@expocci.com or via fa		
OWNED	RENTED FROM EXPO	305-751-1298		
YES	NO			
FAXED TO EXPO	SHIPPED W/EXHIBIT CRATES			
	X YES OWNED YES	pply and provide information where requested: X YES NO OWNED RENTED FROM EXPO YES NO		

#### Outbound Freight Information

Please complete the Bill of Lading (BOL) form on out website: <u>expocci.boomerecommerce.com</u>. Additionally, please refer to the included <u>Shipping Instructions</u> for detailed guidlines.

If for any reason your shipment is not picked up by your carrier, please choose one of the following options (Initial beside prefered option)

Force Freight through EXPO CCI's preferred carrier: Send shipment back to EXPO CCI warehouse: (\$50.00 min. fee.)

Company Name:

Booth #:

Please return along with payment policy via email to info@expocci.com or via fax 305-751-1298.

ALL ORDERS MAY ALSO BE PLACED THROUGH OUR SECURE ONLINE PORTAL (https://expocci.boomerecommerce.com)

Discount deadline: November 25, 2024

## NEED A CUSTOM BOOTH?

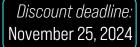
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### **NEED ANYTHING?**







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### **NEED ANYTHING?**

Phone: 305-751-1234 | Fax: 305-751-1298

## **Exhibitor Service Manual**



## **Cleaning Form**

### PLEASE INDICATE THE SERVICES NEEDED

All rates Based on Gross Booth/Display Area, 100 square feet Minimum.

Food service Cleaning is Mandatory every 2 hours when you serve food in your booth.

### Booth Sanitizing Wipe Down

CHECK IF NEEDED	Rate per (Sq. Ft.)	Booth Size (Sq. Ft.)	# Days (# days needed)	Total Due	
	\$ 00.68				
Specify Dates Needed:					

### Carpet Vacuuming \_\_\_\_\_

CHECK IF NEEDED	Rate per (Sq. Ft.)	Booth Size (Sq. Ft.)	# Days (# days needed)	Total Due
	\$ 00.68			

Specify Dates Needed:

### Porter Service - Trash Removal (2 hour intervals)—

CHECK IF NEEDED	# of Booths	Rate	Times per Day	# Days (# days needed)	Total Due
	1 - 5 Booths	\$ 68.50			
	6 - 15 Booths	\$ 83.50			

Specify Dates Needed:

### Exhibit Cleaning \_\_\_\_\_

CHECK IF NEEDED	# of Days	Rate	Specify Date Needed	Total Due
	Daily	\$ 38.00		
	1 Time Only	\$ 50.00		

Specify Dates Needed:

	Amount
Company Name:	7% TAX
Contact Name:	Amount Due
Email:	Booth #:
Fax:	Phone:

Please return along with payment policy via email to info@expocci.com or via fax 305-751-1298.



Discount deadline: November 25, 2024

## NEED A CUSTOM BOOTH?

click here





### **NEED ANYTHING?**

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## **Exhibitor Service Manual**



## **Non-Official Contractor (EAC)**

For Exhibitors intending to use a third party contractor for any services including payment, its own labor or contract for such services separately from Expo Convention Contractors, Inc., please read the following restrictions, requirements, and restraints. A non-official service contractor is any company, other than the designated official contractors, that an exhibitor wishes to use that requires access to the exhibit hall either before, during or after the Show. Use of a non-official contractor who requires any of the following services is not permitted: electrical, plumbing, telephone lines, drayage, rigging, booth cleaning, and catering. NOTE: A valid and current copy of Exhibitor's contractor's Certificate of Insurance naming Expo Convention Contractors, Inc., Yale Robbins Production, LLC and Greater Fort Lauderdale/Broward County Convention Center as "Additionally Insured" must accompany this document. If these documents are not provided, Exhibitor will not be allowed to use contractor's services in the area where unions claim jurisdiction. Insurance minimum limits/requirements are: (a) Commercial liability insurance, on an occurrence form, in the amount of One Million (\$1,000,000.00) Dollars per occurrence for bodily injury, death, property damage, and personal injury. The policy must include coverage for premises operations, blanket contractual liability (to cover indemnification section), products, completed operations and independent contractors. (b) Automobile liability insurance in the amount of One Million (\$1,000,000.00) Dollars per occurrence to provide coverage for any owned and non-owned vehicles, including loading and unloading hazards. (c) Workers' compensation and employer's liability coverage as required by Florida Statute.

#### Note:

Complete this form only if your company is using a Service Contractor other than EXPO Convention Contractors, Inc. to pay for services, unpack, erect, assemble, dismantle or pack your display. The local union claims jurisdiction over the erection, dismantling, repair and building of all exhibits. If using another service contractor they must use the local union labor either through their own contract or direct hire through Expo Convention Contractors.

#### PLEASE COMPLETE Will indemnify and hold harmless Expo Convention Contractors. Inc. from and against any bodily injury or property damage liability claims, judgments, damages, costs, or expenses, including reasonable attorney fees, arising out (Exhibiting Company Name) of or occasioned by the operations performed by except for occurrences or accidents caused by the sole negligence of Expo Convention Contractors, Inc. or by any other party. (EAC Company Name) Exhibiting Company name: Booth #: Address: City: State: Country: Zip: Telephone: Fax: Cell Phone: Authorized On-Site Representative: (Please Print) Name of service firm: Address: Contact name: Email Address: Telephone: On-site Cell Phone: Authorized On-Site Supervisor: Note: This form must be returned with a valid and current Certificate of Insurance naming EXPO Convention Contractors Inc., Show Management and Show Location from above as "Additionally Insured" by November 25, 2024 The COI Must have ALL Additionally Insured named, Exhibitor Name and Booth # (see Sample COI for reference). EXPO LABOR Labor Source

EXPO LA

Other

PO LABOR

Local Union Direct Contract

Please return along with payment policy via email to info@expocci.com or via fax 305-751-1298.



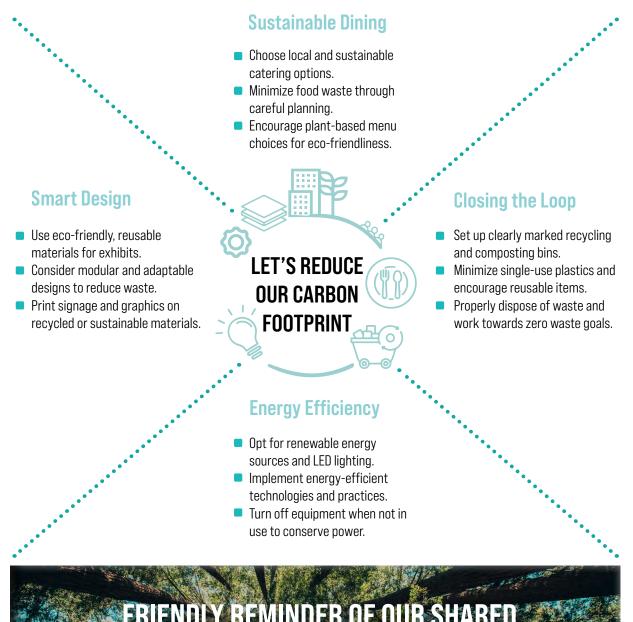


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## **Sustainability Awareness**

### LET'S MAKE OUR IMPACT EVEN GREATER.

Our work generates numerous social and economic impacts as we foster connections, drive innovation, facilitate learning, and introduce new opportunities to our world. It is now our responsibility to **promote a sustainable industry** through collective action.



## NEED A CUSTOM BOOTH?

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NEED Shipping to and from a tradeshow?



**NEED ANYTHING?** 

Phone: 305-751-1234 | Fax: 305-751-1298

# FRIENDLY REMINDER OF OUR SHARED RESPONSIBILITY TO PROTECT OUR PLANET.



## **Exhibitor Service Manual**



## **Area Work Rules**

To assist you in planning for your participation in this event, we are certain you appreciate knowing in advance that union labor is required for certain aspects of your exhibit handling. To help you understand the Area Work Rules, we ask you to read the following:

### FREIGHT HANDLING -

The Local Union claims jurisdiction over the operation of all mechanized material handling equipment and all unloading and reloading from the loading docks. An exhibitor may move materials from the designated ground unloading area. Exhibitor is not allowed to use mechanized equipment to move their on freight. (i.e. no forklifts, pallet jacks or etc.) When exhibitors choose to hand-carry in accordance with the foregoing, they are not permitted access to the loading dock area(s).

EXPO CCI is responsible for receiving and handling all exhibit materials and empty crates. It is our responsibility to manage loading docks and schedule vehicles for the smooth and efficient move-in and move-out of the exposition.

#### EXHIBIT INSTALLATION AND DISMANTLING -

We have a contract with the Local Union which claims jurisdiction over the installation and dismantle of trade shows and exhibits. Full-time employees of the exhibiting companies, however, may set their own exhibits without assistance from this local. Any labor services that may be required beyond what your regular full-time employees can provide, must be rendered by the Union. Labor can be ordered in advance by returning the Labor form, or at show site, at the service desk. Proof of full-time employment status may be requested by the Union Steward of any personnel working on your booth.

#### GRATUITIES \_

We request that exhibitors do not tip (such practices as giving money, merchandise, or other special consideration for services rendered) employees. Do not give coffee breaks other than mid-morning and mid-afternoon, when union employees have fifteen minute paid breaks. Any attempts to solicit gratuity by an employee for any service should be reported immediately to a supervisor. Employees are paid at an excellent wage. Tipping is strongly discouraged and is not an accepted company policy.

### EXPO HOLD HARMLESS AGREEMENT / VEHICLE SPOTTING \_\_\_\_\_

The Association and Exhibitor will hold harmless EXPO Convention Contractors, for any damage or injury resulting from vehicle spotting. Damage or injury to Vehicle / Driver / 3rd Party Personnel / Display.

#### IN GENERAL \_\_\_\_\_

Craftsmen at all levels are instructed to refrain from expressing any grievances or directly challenging the practices of any exhibitor. It is recommended that any questions arising with regard to union jurisdiction or practices be directed to an EXPO management representative.

NEED A CUSTOM BOOTH?

click here





### **NEED ANYTHING?**