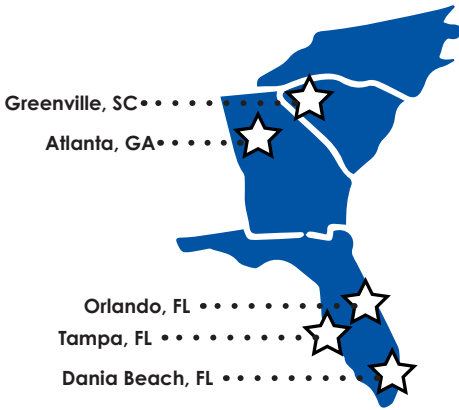




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## WHO WE ARE

Alliance is a fully licensed collection agency specializing in community associations. Our collection services are specifically designed to recover 100% of the delinquent assessments owed to your association. Our goal is to improve the financial position of each community we work with and take all the headaches associated with collections off your plate.

We do this by leveraging decades of experience delivering results to hundreds of communities and property management companies. When you select Alliance to serve your community, you can be confident you've made the right choice.

*States of Operation:* Florida, Georgia, North Carolina, South Carolina

## WHY S.M.A.R.T. COLLECTIONS? OUR NUMBERS TELL THE STORY.

**750+** Associations **+** **175+** Property Management Company Partners **×** **10K+** Debt Files Resolved **=** **\$50mil+** FUNDS COLLECTED

### 1. We bill better.

Attorneys and other Collection companies bill the association upfront regardless of the outcome. Alliance defers all fees, aligning our interest in a successful recovery with yours.

### 2. We have a Recovery Operations Center.

Our best results come from proactive communication. Your lawyer sends letters, but they won't reach out and try to contact the debtor. Alliance's experienced account managers use a comprehensive strategy to collect everything you're owed.

### 3. We communicate.

Maintaining open lines of communication between the association, property management company and Alliance is crucial. We keep all stakeholders informed and provide custom reports with the status of each account in collections.

### 4. We prioritize client satisfaction.

If we fail to live up to your expectations, let us know how we can improve.



### 5. We make sure you're in control.

You retain control of the collection process. Alliance will not proceed without prior approval from the association.