How to choose a contractor?

We want you to have all your questions answered to your satisfaction. Please refer to this list BEFORE you sign any contract:

General Questions about the Contracting Company

- How long have you been in business?
- Are you an authorized dealer for all of the products that will be installed? Do you have a showroom?
- Do you service the products that you install?
- Are you a member of any business networks such as the Better Business Bureau (BBB)?
- Will you provide me with a copy of your Better Business Bureau report?

License and Insurance

- What kind of license do you have (General Contractor or Glazing Contractor)?
- Is your license valid and does it have a good history?
- Who holds the license and does she or he legally qualify your company?
- Will you provide me with a copy of your license?
- Will you provide me with a copy of your Workers' Compensation and Liability Insurances?

Must Have Remodeling Experience and References

- Do you have at least six (6) years of experience, in window and door replacement?
- Have you performed any window and door replacement work in my municipality?
- Are you able to provide me with at least three
 (3) remodeling references that I can contact?

Installation

- Who does your installation? Is it done by your own technicians or by sub-contractors hired by you?
- If you do use subcontractors, are they fully licensed and insured?
- Are the installers trained with the products offered?
- Does installation includes drywall, stucco and window sill repairs?
- Do you replace damaged buck (window and door framing)?
- Will you add an additional charge for bucks and sills?

Permitting and Inspections

- Do you supply permitting and engineering?
- What is the charge for the permit required for my project?
- Who is responsible for scheduling final inspection with the city?
- Are you going to have a company representative attending at all of the necessary city inspections on my project?

Product Approvals and Warranties

- Will you provide me with a copy of the product approval for the product offered to me?
- Will you provide me with a copy of the product and the installation warranties?
- How many years of installation (labor) warranty is the company offering?

Written Contract

- Will you provide me with a written contract that details all of the work that will be performed, including related costs and final completion date?
- Will the contract exclude any work that you expect after the job is complete? (Such as: clean-up, stucco, drywall, tile, etc.)
- Does the contract have a detailed payment plan and what are my options?

Now is the Best Time to Improve the Structural Integrity and Enhance the Beauty of Your Home, Professional Office / Commercial Property





(866) 64-ALPHA (25742) AlphaImpactWindows.com



SHOWROOM LOCATION AND HOURS:
590 SW 9th Ter. Suite 1
Pompano Beach, FL 33069
Monday - Friday 8:00 - 17:00
Saturday - Sunday By appointment only



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South Florida's Premier Window and Door Specialists

With over 15 years of experience, we have earned the trust of countless homeowners, architects, and developers, through our excellent reputation for honesty, reliability, and professionalism.

The impact-resistant windows and doors systems we offer incorporate strength in materials, durability, innovative design, and are a beautiful complement to any residential or commercial building.

A testament to the safety and protection provided by our product lines includes the thousands of units we installed in buildings that were directly hit by the series of hurricanes that plagued Florida in 2004 and 2005. We are proud to account that we had not one product failure reported to us.

Our Services

- Installation
- Service and Maintenance Programs
- Permitting and Engineering Services
- Project Management
- Exports
- Product Design and Shop-Drawings



How Does Alpha Do It All?

When it comes to remodeling - from standard retrofit to highly complicated custom work - we are at the top of our class.

We treat your home as if it were our own, and deliver the service we would expect to receive when having a similar project done for our own home or business.

Our exceptional product knowledge covers all aspects of efficiency, design, protection, and cost.

When we complete your project you can be assured that it will be exactly the way you envisioned it.



Check out our "A+" rated Better Business Report and read our customer's testimonials on our web site.

Why Should You Choose Us?

From all of the state and local building codes and agency requirements to the latest research and development of new hurricane-resistant products, Alpha's talented group of experts delivers the best to meet your needs.

World-class Customer Care - Customer satisfaction is our top priority.

Authorized Distributor of Multi-Product Lines - We have met the stringent standards to sell and install Florida's leading brands of impact-resistant windows and doors.

Industry Standards & Product Selection - Our product selection is tested to meet the highest design load standards for air and water infiltration, including the highest standards imposed by Miami-Dade, AAMA, ASTM and the Florida Building Code.

Manufacturer-certified Technicians - Our certified installation technicians attend regular manufacturer training sessions and successfully complete each of their certification programs.

Glass and Glazing Specialty Contractor - Our industry niche is windows and doors. Our focused expertise in the field, positions us ahead of our competitors.

Tight Quality Control - Every project is successfully managed and delivered - on time.

Accountability - As the Certified Contractor, our owner, holds us fully accountable for the work we do.

Experience - Over 85% of our business for the past 15 years has been devoted to providing superior remodeling solutions.

Installation Warranties - We offer a three (3) year standard warranty on our installations.

Product Warranties - All product lines are covered by the respective manufacturers' warranties and are fully transferred to our customers.

Insurance - We are covered with both General Liability and Worker's Compensation Insurance by leading insurance carriers.

Products

To ensure the best selection of superior quality and product performance, with the highest ratings of energy efficiency, noise reduction, and protection; we work with only the most reputable and qualified manufacturers in the industry.

- High Quality Impact Windows and Doors
- Full Lines of Aluminum, Wood and Vinyl Products
- Energy Efficient Products
- Single and Double Hung Windows
- Horizontal Roller Windows
- Casements
- Sliding Glass Doors
- Automatic Sliding Glass Doors
- French Doors
- Commercial Store Front Products
- High Impact Bi-fold Doors
- European Line of Impact Windows and Doors
- Hurricane Shutters Manual and Electric
- High Impact Garage Doors
- Custom Entrance Systems Exotic Wood
- Armor Screens Hurricane Resistant Screens
- Electric High Traffic Doors
- Custom Glass, Etching and Art Work
- Custom Paint, Hardware and Finishes
- Fine Wood Work Custom Moldings
- Blast and Bullet Proof Products
- High Performance Products for High-rise Applications
- Retractable Screen Manual and Electric

